

## Support Services

### **Agency for Healthcare Administration**

904-353-2198

921 N Davis St Bldg A Suite 160

[www.flkin.usf.edu](http://www.flkin.usf.edu)

Assistance with Medicaid-related services

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### **Agency for Workforce Innovation and the Office of Early Learning**

AWI: 850-245-7105

OEL: OF: 850-921-3180 Toll Free: 866-357-3239

[www.floridajobs.org](http://www.floridajobs.org)

(AWI & OEL) is responsible for implementing policy in the areas of workforce development, welfare transition, unemployment compensation, labor market information,; as well as early learning, Voluntary Pre-Kindergarten (VPK) and School Readiness. This includes the goal of ensuring the accessibility, affordability and quality of early learning services for Florida's children and families. AWI-OEL contracts with the 31 Early Learning Coalitions in Florida to achieve this goal.

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### **All Saints**

904-737-7800

4171 Hendricks Ave

Adult day care

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### **Angelwood**

904-288-7259

4764 Hood Road

Adult day care

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### **ARC Jacksonville**

904-355-0155

1050 N Davis St

[www.arcjacksonville.org](http://www.arcjacksonville.org)

ARC offers support and group homes for persons with developmental disabilities.

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**Bridge Adolescent & Pediatric Health**

904-253-1050  
1824 Pearl St. J  
Jacksonville, FL 32206

Public health dept, pediatric & adolescent health care.

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**Center for Autism and Related Disabilities**

904-633-0760  
6271 St. Augustine Rd  
[www.hscj.ufl.edu/peds/aut](http://www.hscj.ufl.edu/peds/aut)

Individuals of any age with Autistic Disorder, Pervasive Developmental Disorder Not Otherwise Specified (PPD-NOS), Rett's Disorder, Asperger Syndrome, and Childhood Disintegrative Disorder.

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**CHADD**

Marty Clark: 904-493-7798  
3027 San Diego Road  
Jacksonville, FL 32207  
[www.chadd.org](http://www.chadd.org)

Information, programs, speakers and services for ADHD children.

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**Child Find**

Judith Davis-Glendenning : 904-346-4601  
[www.fdlrscrown.org](http://www.fdlrscrown.org)

Provides assistance in identifying children not yet enrolled in the public school system who are suspected of having special learning needs. Child Find provides screening, assistance and information. No charge for Child Find services.

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**Child Guidance Center**

904-448-4700  
5776 St. Augustine Rd,  
Jacksonville FL 32207  
[www.childguidancecenter.org](http://www.childguidancecenter.org)

Mental and behavioral services.

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**Children's Home Society**

904-493-7744

3027 San Diego Rd.,  
Jacksonville, FL 32247

[www.chsfl.org](http://www.chsfl.org)

Offers parenting classes

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**Children's Home Society**

Linda Ellis: 904-493-7762

Services for sexually abused children, siblings, and non offending parents

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**Children's Medical Services**

904-360-7070

910 N Jefferson St

[www.cms-kids.com](http://www.cms-kids.com)

For children with special health care needs.

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**Community Connections**

Stacy Droboty: 904-354-6681

325 E. Duval St.

[www.communityconnectionsjax.org](http://www.communityconnectionsjax.org)

Provides women and their children with short-term transitional housing and supportive services, after school program, case management, and mental health counseling for residents.

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**Community Hospice of N.E. Florida**

904-407-7001

4266 Sunbeam Rd.

Jacksonville, FL 32257

Bereavement counseling for families and children.

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**Community Rehabilitation Center**

904-358-1211

623 Beechwood St

[www.communityrehabcenter.org](http://www.communityrehabcenter.org)

Provides intensive day treatment, overlay day treatment and vocational day treatment. Also has outpatient substance abuse services, self-directed care, mental health drop-in center, Project AIDS Care waiver services, adult basic education, TANF.

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**Daniel**

Julie Riley: 904-296-1055

4203 Southpoint Blvd,

Jacksonville FL 32216

[www.danielkids.org](http://www.danielkids.org)

Therapeutic foster care, psychiatric care, residential treatment for emotional and behavioral health needs, outpatient care substance abuse

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**Diocesan Center for Family Life**

904-308-8209

1842 King St. Ste 103

Jacksonville, FL 32204

[www.d CFL.org](http://www.d CFL.org)

Counseling: individual, family and marriage

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**Duval County Extension Services**

Sandra Moody: 904-387-8850

1010 N. McDuff Ave.

Jacksonville, FL 32254

[www.duval.ifas.ufl.edu](http://www.duval.ifas.ufl.edu)

Food & nutrition service, financial, gardening, premarital counseling, parenting, 4-H Clubs

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**Duval County Health Department**

904-253-1000

900 University Blvd. N.

Jacksonville, FL 32211

[www.dchd.net](http://www.dchd.net)

Provides public health services for Duval County. DCHD seeks to promote, protect and improve the health of all people. Their programs include Children's Health and Dental, Immunizations and Healthy Start for expectant mothers and infants.

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**Duval County Public Schools**

904-390-2000

[www.duvalschools.org](http://www.duvalschools.org)

DCPS is the public school district for Duval County.

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**Early Learning Coalition of Duval**

904-208-2044

8301 Cypress Plaza Dr; Ste 201

Jacksonville, FL 32256

[www.ChooseQualityChildCare.org](http://www.ChooseQualityChildCare.org)

Helps families find quality, early-learning centers for their children. Focuses on children ages birth to 5 years of age.

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**Episcopal Children's Services**

904-726-1500

Toll-free: 1-800-238-3463

8443 Baymeadows Rd., Suite 1

Jacksonville, FL 32256

ECS administers the ELC Family Support program; provides Guiding Stars of Duval coaching support; and provides Child Care Resource & Referral (CCR&R) and VPK enrollment information for all the counties surrounding Duval (Nassau, Baker, Bradford, Clay, Putnam and St. Johns).

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**Family Foundations**

904-396-4846

1639 Atlantic Blvd

Jacksonville, FL

[www.familyfoundationsjax.org](http://www.familyfoundationsjax.org)

Provides budget counseling, debt management, credit report counseling, pre/post bankruptcy counseling, mortgage delinquency counseling and pre/post-purchasing housing counseling; family, couple and individual counseling; premarital/marital counseling and domestic violence and alcohol assessments.

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**Family Support Services**

904-348-3251

4057 Carmichael Ave. Ste. 101

Jacksonville, FL 32207

[www.fssjax.org](http://www.fssjax.org)

Foster care, adoption

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**Florida Department of Children & Families**

Child Care Training Information Center: 1-888-352-2842

Child Abuse Registry: 1-800-96-ABUSE (1-800-962-2873)

[www.state.fl.us/cf\\_web/](http://www.state.fl.us/cf_web/)

Ensures safety, well-being and self-sufficiency for families. DCF responds to issues involving child welfare and well-being as well as providing licensing guidelines, support and monitoring of licensed child care centers and family child care homes.

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**Florida Department of Education**

[www.fldoe.org](http://www.fldoe.org)

Works with AWI-OEL and DCF to implement and support the state's VPK program.

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**Florida Department of Health: Center for Women and Children**

Nancy McGowan or Tanya Stokes: 904-360-3380

515 West 6th Street

Jacksonville, FL 32209

Pediatric care ages birth-21; primary care, pediatric behavioral health, dermatology, nutrition. Maternity & STD treatment.

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## **Florida Diagnostic and Learning Resources System**

904-346-4601

Judith Davis-Glendenning

4124 Boulevard Center Drive

Resources for ESE students in NE Florida

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### **Florida KidCare**

1-888-540-5437

[www.floridakidcare.org](http://www.floridakidcare.org)

Provides health insurance for children from birth through age 18, even if one or both parents are working. Florida KidCare offers four types of insurance: MediKids, Healthy Kids, Children's Medical Services Network, and Medicaid.

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### **Gateway Community Services**

904-387-4661

555 Stockton St

Jacksonville, FL

[www.gatewaycommunity.com](http://www.gatewaycommunity.com)

Gateway provides comprehensive prevention/intervention treatment services. Services include detoxification, crisis intervention, assessment, individual and group therapy, family therapy, relapse prevention and aftercare.

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### **Gateway Community Services- Detox**

904-733-1573

1754 University Blvd W

Jacksonville, FL

[www.gatewaycommunity.com](http://www.gatewaycommunity.com)

Provides substance abuse treatment for ADULTS ONLY. 3 hour intensive outpatient treatment.

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### **Grands- Rap-Jax**

Sharon Johnson: 630-3679

Support group for grandparents, which meets at the Jacksonville Children's Commission.

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**Healthy Families**

Jack Rineheart: 904-630-7271  
1095 A Philip Randolph Blvd  
Jacksonville, FL  
[www.healthyfamiliesfla.org/duval.asp](http://www.healthyfamiliesfla.org/duval.asp)

Home visitation program for family support.

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**Healthy Mothers, Healthy Babies**

1-888-414-4642  
[lgreenwood@hmbpbc.org](mailto:lgreenwood@hmbpbc.org)  
[www.hmbpbc.org](http://www.hmbpbc.org)

A community-based program that promotes healthy pregnancies by providing pre-natal education, family support services and positive advocacy of maternal and child issues.

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**Helping at Risk Kids (HARK)**

904-354-0076  
Hubbard House

Educational support for 3-17 age children who have witnessed abuse.

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**Hubbard House**

904-354-3114  
[www.hubbardhouse.org](http://www.hubbardhouse.org)

24 hour hotline, emergency shelter and counseling  
Offers shelter for victims of domestic violence, a Batterer's Intervention program for abusers; provides intervention and prevention.

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**IM Sulzbacher- Home Safe Program**

904-356-4083 x201  
212 N Washington St  
Jacksonville, FL  
[www.sulzbachercenter.org](http://www.sulzbachercenter.org)

A project designed to target chronically homeless. The program goals are to secure and maintain stable housing, improve health and link with long-term medical providers, reduce incidence of substance abuse, reduce incidence of mental illness, secure stable source of income either through employment or entitlements and increase supportive connections with family, friends and sponsors.

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**IM Sulzbacher- Homeward Bound**

904-356-4083 x203  
212 N Washington St  
Jacksonville, FL  
[www.sulzbachercenter.org](http://www.sulzbachercenter.org)

A supportive housing program designed specifically for homeless, recovering substance abusers with mental and/or physical disabilities (dual diagnosis).

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**Jacksonville Area Legal Aid Mental Health Services**

904-356-8371 x368  
126 W Adams St  
Jacksonville, FL  
[www.jaxlegalaid.org](http://www.jaxlegalaid.org)

Legal needs for mentally ill including SSDI.

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**Jacksonville Children's Commission**

904-630-6481  
[www.jaxkids.net](http://www.jaxkids.net)  
1095 A Philip Randolph Blvd

A city department which is partially funded by ELC of Duval. JCC administers child care assistance eligibility and enrollment, provides Guiding Stars of Duval coaching support, funds after-school program funding, provides developmental screening and inclusion services, as well as Healthy Families and administers the RALLY Jacksonville!/Mayor's Book Club program.

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**Jacksonville Marine Institute**

904-721-0133  
5454 Arlington Expwy  
Jacksonville, FL

Juvenile offenders ages 14-18.

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**Jacksonville Public Library**

904-630-2665

303 N Laura St

Jacksonville, FL 32202

[www.jpl.coj.net](http://www.jpl.coj.net)

JPL is the local public library system that serves the Jacksonville and all of Duval County. The Jacksonville Public Library has 20 branches throughout the county in addition to the Main Library in Downtown Jacksonville.

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**Jacksonville Urban League- Head Start**

904-598-0607

521 W. Ashley St

[www.jaxul.org](http://www.jaxul.org)

Jacksonville Urban League-HeadStart administers the Federal early learning program, HeadStart, as well as early childhood and health services (including dental and nutrition services) and family & community Partnerships (including the Responsible Fatherhood Program and Healthy Marriages/Healthy Families).

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**Jax Health and Transition Services (HATS)**

904-244-9233

655 W. 8th St

[www.jaxhats.ufl.edu](http://www.jaxhats.ufl.edu)

Serves teens and young adults, ages 14 - 25, with chronic medical or developmental problems.

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**Jericho School**

904-744-5110

1353 Sprinkle Dr

Jacksonville, FL

[www.thejerichoschool.org](http://www.thejerichoschool.org)

Private school for children with autism and developmental delays.

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**Mental Health Association of NE Florida**

904-730-8291

4615 Phillips Hwy

Jacksonville, FL

[www.mhjax.org](http://www.mhjax.org)

Services for children and families suffering from mental illness.

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**Mental Health Resource Center**

904-642-9100  
11820 Beach Blvd,  
Jacksonville, FL 32246

Outpatient & Inpatient MH for child/adolescent. Sliding Scale.

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**NAMI Florida**

904- 724-7782  
www.jacksonville.nami.org

Provide support for mental illness.

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**NE Behavioral Health Services**

904-781-7797  
2392 N Edgewood Ave  
Jacksonville, FL  
www.nwbh.com

Provides mental health outpatient counseling, day treatment and case management for adults and children. Services are also provided in HIV/AIDS Case Management, Prevention and Education and Substance Abuse Outpatient Treatment and Intervention.

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**Nemours Children's Clinic**

904-390-3600  
807 Childrens Way  
Jacksonville, FL 32207  
www.nemours.org

Children's clinic for long-term and short-term care.

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**Northwest Behavioral Health Systems**

904-781-0600  
2400 Edgewood Avenue N.  
Jacksonville, FL 32254  
www.nwbh.org

Psychiatric services, individual/group therapy, therapeutic on-site services, community and school-based services, and community support services.

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**OCD Foundation**

904-783-3211  
8495 Bluestem Ct  
Jacksonville, FL  
[www.ocfjax.org](http://www.ocfjax.org)

Information and group therapy regarding obsessive compulsive disorders.

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**Pace Center for Girls**

904-421-8585  
1 W Adams St Suite 301  
Jacksonville, FL 32254  
[www.pacecenter.org](http://www.pacecenter.org)

Provides girls and young women and opportunity for a better future through education, counseling, training and advocacy.

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**Rainbows**

Gloria Satterlee Alford: 904-230-0873  
11730 Old St. Augustine Rd.,  
Jacksonville FL 32258

Grief Support Group for children.

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**River Region Human Services**

904-899-6300  
390 Park St  
Jacksonville, FL 32254  
[www.rrhs.org](http://www.rrhs.org)

Provides rehabilitation and prevention services to people affected by alcoholism, alcohol abuse and drug abuse.

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**Salvation Army Batterers Program**

904-301-4835  
328 N Ocean St  
Jacksonville, FL  
[www.uss.salvationarmy.org/uss/www\\_uss\\_nefloridaac.nsf](http://www.uss.salvationarmy.org/uss/www_uss_nefloridaac.nsf)

A state certified domestic violence program. The program stresses a power and control model curriculum.

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**Salvation Army NE Command**

904-356-8641

8900 W Adams St

Jacksonville, FL 32254

[www.uss.salvationarmy.org/uss/www\\_uss\\_nefloridaac.nsf](http://www.uss.salvationarmy.org/uss/www_uss_nefloridaac.nsf)

The program provides housing, three meals a day, substance abuse support, and other transitional services, such as employment, education, transportation, clothing, permanent housing and referral services for medical, dental and mental health needs.

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**Shriners Hospital for Children C/O Morocco Shrine**

Sunny : 904-642-5200 x32

3800 St. John's Bluff Rd.

Jacksonville, FL 32245

[www.moroccoshrine.org](http://www.moroccoshrine.org)

Orthopedic, burn and spinal cord injury care, cleft lip/palate, plastic surgery for animal bites.

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**Spina Bifida Association**

904-390-8686

807 Children's Way

Jacksonville, FL

[www.nwbh.org](http://www.nwbh.org)

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**Sutton Place Behavioral Health Inc.**

904-225-8280

463142 SR 200 – Nassau County

Provides psychiatric treatment, mental health counseling and substance abuse services for residents of Nassau County, Florida. We accept private referrals, Medicare, Medicaid, and referrals for those without medical insurance. In addition we accept referrals through contractual agreements with various state and county public agencies.

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**Ten Broeck Hospital**

904-724-9202

6300 Beach Blvd

Jacksonville, FL

[www.tenbroeckjax.com](http://www.tenbroeckjax.com)

Provides a full continuum of specialized services for youth, adults and seniors. Levels of care include inpatient, residential, partial hospitalization and intensive outpatient programs.

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**The Azalea Project**

904-359-2520

157 E 8th St Suite 119

Jacksonville, FL

[www.nefhealthystart.org/AzaleaProject.html](http://www.nefhealthystart.org/AzaleaProject.html)

Provide information to pregnant women in accessing health care and other needed services; provide support and advocacy through outreach services for high risk women; provide substance abuse prevention and intervention information; educate women on safe sex practices and how to reduce the risk of sexually transmitted diseases; provide home visitation and referral services to assist families impacted by substance abuse.

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**The Bridge of NE Florida**

[www.bridgejax.com](http://www.bridgejax.com)

An agency that works to build bridges connecting those children to the opportunities they need to overcome the despair of their surroundings and to aspire to a life where their dreams can come true.

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**Vision is Priceless**

904-308-2020

1820 Barrs St. Suite 546,

Jacksonville, FL 32204

[www.visionispriceless.org](http://www.visionispriceless.org)

Vision screenings to identify eye problems as early as possible. Can refer to eye care professional of choice. If in financial need, can refer to specialists who volunteer services.

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**Volunteers in Medicine**

904-399-2766 x0

41 E. Duval St.

Jacksonville, FL 32202

[www.vim-jax.org](http://www.vim-jax.org)

Free clinic for uninsured. Application required to receive services(must be working 20 hrs or more) income eligibility applies (with documentation) photo ID, birth certificates and current photo for children.

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**We Care Jacksonville**

Freddie Webster: 904-630-3372

900 University Blvd. S. #609

Jacksonville, FL 32211

[www.dcmsonline.org/wecare.htm](http://www.dcmsonline.org/wecare.htm)

Increase the availability of quality health care for Jacksonville's medically underserved and homeless population.

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**Wekiva Springs**

904-296-3353

3947 Salisbury Road

Jacksonville, FL 32216

[www.wekivacenter.com](http://www.wekivacenter.com)

Eating disorders, drug addiction, alcoholism, psychiatric disorders.

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**Women's Center of Jacksonville Rape Recovery Team**

904-722-3000

5644 Colcord Ave

Jacksonville, FL

[www.womencenterofjax.org](http://www.womencenterofjax.org)

The Rape Recovery Team responds quickly and compassionately to adult and teen survivors of sexual assault, whether or not they have chosen to report the crime to police.

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**Youth Crisis Center**

3015 Parental Home Road

Jacksonville, FL 32216

[www.youthcrisiscenter.org](http://www.youthcrisiscenter.org)

SAFE PLACE, short-term residential and family support.

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